



Press Information

World's most skilled workshop personnel ready for VISTA 2012-2013 world final in June

After four weeks of tough semi-finals, 32 teams of workshop personnel from all around the world are now ready for the VISTA 2012-2013 world final in Gothenburg, Sweden, June 25. Originally starting with more than 17,000 people in 4,471 teams from 93 countries, VISTA 2012-2013 is the biggest competition of its kind in the world.

The championship began last September with the first of three rounds of theoretical questions, which teams completed in their respective workshops. The best teams then qualified for regional semi-finals, which were held in April in Madrid (Spain), Curitiba (Brazil), Sydney (Australia) and Greensboro (the USA). In the semi-finals the teams were tested on their ability to diagnose technical problems and find solutions to specific issues.

"The commitment and level of skill those teams showed during the semi-finals was exceptional," says Jessica Lindholm, VISTA Project Manager. "We're very fortunate to have such dedicated people working with our aftermarket services, where they interact with our customers on a daily basis."

The purpose of VISTA is to develop and improve employees' knowledge and skills and to improve Volvo's aftermarket customer services. It is both a huge competence development training event and a competition - at the same time.

"No matter how much experience they have beforehand, by taking part in VISTA our employees learn new skills and acquire new knowledge," says Claes Nilsson, president of Volvo Trucks. "VISTA 2012-2013 has already seen more than 17,000 people undergo extra training, which will have a direct positive impact in our workshops globally."

The VISTA 2012-2013 world final will be held June 25 at the Volvo Trucks global training centre in Gothenburg, Sweden.

Facts about VISTA

VISTA is the largest competition for aftermarket personnel in the world. It started in



1957 as a competition for Volvo's mechanics in Sweden and has since grown to become an international event. The aim of VISTA is to develop and improve employees' knowledge and skills and improve aftermarket customer services. The competition is open to all aftermarket employees within the Volvo Trucks and Volvo Buses global service network.

VISTA 2012-2013 started in September 2012, attracting more than 17,000 people from 93 countries, making it the biggest championship in VISTA's history. It is estimated that the first three theoretical rounds have generated around 475,690 hours of extra training for Volvo Trucks' and Volvo Buses' aftermarket personnel.

The semi-finals

The semi-finals consist of practical exercises and theoretical questions. Participants must take part in a series of work stations, each of which involves diagnosing or solving a specific issue. Teams are evaluated on their ability to work together, solve problems and follow instructions according to Volvo's guidelines, in order to maximize the quality of the service performed.

Finalists who will compete in the world final in Gothenburg June 25:

Team name	Country
Team 1	Australia
Belmagistralavtotrans #1	Belarus
Automobilia Ieper	Belgium
B270F	Brazil
VTT	Brazil
Babine	Canada
OneOneTwo	Denmark
Macasa Vision	Ecuador
Team Harju	Finland
Kuusamon Wetteri	Finland
Wetteri Power Oy	Finland
Equipe 2	France
VTC Reims 2	France
Pevijola	Hungary
Polgár1	Hungary
Mancheswar United	India
Elnath	Indonesia
Acamar	Indonesia



VIP Spilamberto	Italy
Benecia	Korea
Los Cuatros	Mexico
De Fietsemakers	Netherlands
Work in Progress	New Zealand
40 Pionerov	Russia
A.L.E.R.T	South Africa
Monte Olivo	Spain
4 de 4	Spain
NTC 1	Switzerland
Drei und Einä	Switzerland
MC Hammers	UK
Extreme	Ukraine
RCB Techs	United Arab Emirates

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For further information, please contact:

Ida Mattsson, Volvo Trucks Media Relations, phone: +46 31 323 63 42, e-mail: ida.mattsson@volvo.com

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