

Press Information

Champion announced for world's biggest competition for workshop personnel

On 26 June, Team Harju from Finland, were announced as winners of VISTA 2012-2013 – Volvo Trucks' and Volvo Buses' global competition for aftermarket personnel.

"We're extremely happy and proud to be the world champions," claimed a stunned Immo Harju, team leader, shortly after the result was announced. "The competition has been very demanding and it was a tough day. Some of the tasks were quite stressful, but we all know each other well and work great together as a team."

Volvo Trucks' & Buses' VISTA - the biggest competition of its kind in the world - got under way last September with over 17,000 participants from 93 countries. Through a series of theory rounds and regional semi-finals, the competition was gradually whittled down to just 32 teams from all around the world, all of whom travelled to Gothenburg, Sweden, last week for the VISTA 2012-2013 world final. The teams were tested on their ability to work together, solve problems and follow instructions according to Volvo's guidelines. In other words - qualities needed to ensure high-quality customer services.

The proud winners were announced at a gala dinner on June 26. It is estimated that by the time the finals were held, VISTA had generated around 475,690 hours of extra training for Volvo Trucks' and Volvo Buses' aftermarket personnel. However, the value of the competition does not end with the final.

"VISTA forms a vital part of Volvo Trucks' and Buses' competence development work. The results will now be used in Volvo Trucks' and Buses' global training and a competence development programme in order to maximise the total quality of our aftermarket customer services," says Hayder Wokil, Quality Director at Volvo Trucks.

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Final Results VISTA 2012-2013

First: Team Harju, Finland Second: NTC 1, Switzerland



Third: MC Hammers, United Kingdom

Best team spirit: Benecia, Korea

Best team leader: Matheus Henrique de Avila, Brazil

Best newcomer: Wetteri Power Oy, Finland

Facts about VISTA

VISTA is the largest competition for aftersales personnel in the world. What originally started in 1957 as a competition for Volvo's mechanics in Sweden has since become an international event. The aim of VISTA is to develop and improve employees' knowledge and skills and improve aftermarket customer services. The competition is open to all aftermarket employees within the Volvo Trucks and Volvo Buses global service network. VISTA 2012-2013 has been the biggest ever, with more than 17,000 participants.

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