



Press Information

Volvo Trucks Announces Free Service Perk

Doha - With the Qatar construction projects and transporting needs on the upswing, operators are looking for solutions to meet the growing requirements of the trade. Particularly heavy duty commercial business are concerned with quality and service for the timely delivery of projects, avoiding penalties, and preserving status as a reliable construction and transport outfit. This is where consistent vehicle performance and the dependable after sales service of Volvo Trucks stand out.

"Volvo trucks are brawny steel titans that can take on any extreme road condition or climate variances in the Gulf region. Volvo Trucks always serve as your comrade on the tough road of performance and survival" said Amjad Juma Sales and Marketing Manager for DOMASCO Volvo Trucks.

Understanding the long term needs of the industry, Volvo trucks not only address capabilities and spec requirements, a complimentary service package is given on each truck. The initiative comes in answer to observations and discussions with industry leaders on concerns of not just service availability but also unplanned costs associated with the same.

"We guarantee a lifetime of satisfaction with Volvo truck's performance against competitor brands. DOMASCO, as authorized dealer and service providers match this product confidence with a commitment to after sales support with our fully-equipped workshop and Volvo-trained technicians to service all needs of our clients. It's one thing to have a good truck working your projects, it's quite another to have your dealer ready and equipped to service your needs and guarantee minimized downtime for your trucks in order to maximize usage of your investment. Time is money and we understand that at DOMASCO-Volvo" commented Colm Haughey, Service Manager for Volvo Trucks.

"Sure it's a service, a customer satisfaction program that we offer with every purchase of Volvo truck but we offer it with the intent for the customers to get the most from the deal. And a free service up to one year is that deal!" he added.

The extensive service plan is designed to ensure the optimum performance of VOLVO trucks. Once the plan has been drafted, customers can keep track of the truck's maintenance through regular reminders from the service center. The free service covers preventive maintenance inclusive of oil filter change, labor charges, use of only genuine



Volvo parts ensuring against unexpected expenses and costly breakdown. Dedicated technicians are made available who will have the full history of each truck on hand to guarantee proper and timely servicing at all milestones.

"The complimentary service plan not only makes sense, it frees our clients to concentrate on their core business instead of worrying about equipment performance. Now that is true customer care" concluded Amjad Juma.

For more details on Volvo equipment visit <http://www.volvotrucksqatar.com/> or call 4451-6690 for a tailor-made truck for specific application requirements.

Visit <http://www.thenewsmarket.com/volvogroup> to access broadcast-standard video from the Volvo Group. You can review and request video material, and choose to receive it as an MPEG2 file or on Beta SP tape. Registration and video are free to the media.

Volvo Trucks provides complete transport solutions for professional and business-driven customers. The company offers a full range of medium to heavy duty trucks, with a strong global network of 3,000 service points in more than 140 countries. In 2008 Volvo Trucks sold more than 106,000 trucks worldwide. Volvo Trucks is a part of the Volvo Group, one of the world's leading manufacturers of trucks, buses and construction equipment, drive systems for marine and industrial applications, aerospace components and services. The Group also provides solutions for financing and service.